

The Equality and Welfare Reform Transformation Project



Background: Citizens Advice Rossendale & Hyndburn provides free, independent, confidential and impartial advice on people's rights and responsibilities, we

- value diversity, promote equality and challenge discrimination
- provide advice people need for the problems they face
- campaign for change to improve the policies and practices that affect people's lives

Equality & Welfare Reform Transformation Project:

Ultimately, we want to help end discrimination in social security provision and reduce conditionality requirements to manageable levels for disadvantaged claimants, enabling them to have their rights upheld and be treated fairly by the benefits system.

The main aims of the project is to:

- **raise awareness** of equality rights within welfare benefits advice
- **prevent** discrimination and poor decision making
- **challenge** discrimination through individual casework and support for clients
- **stop** future discrimination by campaigning and improving access to justice

How can we help you? We deliver free workshops and training sessions to those offering welfare benefits support and advice; we promote good practice within welfare reform; we provide templates, tools, advice kits, share tactics and resources to support casework, to help prevent and challenge discrimination.

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